



BC Housing

## OUR DEVELOPMENT SERVICES AND OPERATIONS TEAMS

BC Housing is the provincial agency that develops, manages and administers a wide range of subsidized housing options for those most in need. In October 2006, the Province of B.C. unveiled Housing Matters BC – a comprehensive provincial housing strategy that builds on a solid foundation of successful programs and focuses government housing resources. The strategy is an innovative, practical and achievable plan for improving the safety, stability, and range of housing options. BC Housing is working to implement several key areas of this important strategy.



BC Housing develops and administers subsidized housing for British Columbians most in need. The Development Services and Operations branches work closely together to provide these services. Development Services is responsible for developing provincial and joint federal/provincial subsidized housing programs to create new housing. Operations ensures that these properties run smoothly once the buildings are occupied.

The staff of these two branches collaborate to respond to BC Housing's priorities and the needs of our partners. Operations' regional borders are aligned with those of the health authorities, reflecting the importance of the work BC Housing does with these in delivering the Independent Living BC program and other housing with support initiatives for those with both health concerns and housing needs.

Both Development Services and Operations work in partnership with other levels of government, health authorities and private and non-profit housing providers. These partnerships bring together resources and funding, expertise in housing, and an understanding of the unique needs of local communities to deliver creative, community-based housing solutions.

Development Services' regional teams complement the work of the Operations Branch and external partners and are also aligned with health authority borders.

### Who to Contact

Wondering who to call in your region? For new housing supply programs, check with your Regional Development Director. For property management issues, contact your Regional Director.

#### Vancouver Coastal Region

##### Regional Director

Dale McMann, 604-694-2601  
dmcman@bchousing.org

##### Director, Regional Development

Armin Amrolia, 604-439-4198  
aamrolia@bchousing.org

#### Fraser Region

##### Regional Director

Darin Froese, 604-519-2311  
dfroese@bchousing.org

##### Director, Regional Development

James Munro, 604-456-8873  
jmunro@bchousing.org

#### Vancouver Island Region

##### Regional Director

Roger Butcher, 250-978-2901  
rbutcher@bchousing.org

##### Director, Regional Development

Andy Orr, 604-439-4196  
aorr@bchousing.org

#### Interior Region

##### Regional Director

Peter Chau, 250-487-2521  
pchau@bchousing.org

##### Director, Regional Development

Danna Locke, 604-439-4193  
dlocke@bchousing.org

#### Northern Region

##### Regional Director

Ann Howard, 250-649-2151  
ahoward@bchousing.org

##### Acting Director, Regional Development

Danna Locke, 604-439-4193  
dlocke@bchousing.org

# BC HOUSING'S REGIONAL TEAMS

## DEVELOPMENT SERVICES

### BC Housing Regional Development Directors

Regional Development Directors work closely with our Regional Operations staff and other government ministries involved in affordable housing projects. They work with Project Officers, Project Technologists, and Property Agents and Officers.



### Craig Crawford

Vice President, Development Services

Craig is responsible for implementing provincial and joint federal/provincial subsidized housing programs. He draws on more than 20 years experience in the housing industry to facilitate the creation of a range of affordable housing options across the province.

Prior to BC Housing, Craig worked in the Building and Planning departments of the City of Vancouver. He joined BC Housing in 1990, working as both a Senior Development Technician and Manager of Technical Services before taking on the duties of Vice President in 1998.



### Armin Amrolia

Director, Regional Development, Vancouver Coastal Region

Armin joined BC Housing in 1991. She is responsible for development both in the Fraser Region and in the North. She has a strong background in stakeholder relations and liaising with health authorities, private and non-profit housing providers, and resource groups.

604-439-4198  
[aamrolia@bchousing.org](mailto:aamrolia@bchousing.org)



### James Munro

Director, Regional Development, Fraser Region

James joined BC Housing in 2005. He has worked in private, public and non-profit sectors and has more than two decades of experience in the development, design, and construction of housing.

604-456-8873  
[jmunro@bchousing.org](mailto:jmunro@bchousing.org)



### Danna Locke

Director, Regional Development, Interior Region and Acting Director, Regional Development, Northern Region

Danna has worked with BC Housing for more than 20 years and has extensive experience working with non-profit societies in the development of affordable housing. She has worked in the Interior Region as well as the Lower Mainland.

604-439-4193  
[dlocke@bchousing.org](mailto:dlocke@bchousing.org)



### Andy Orr

Director, Regional Development, Vancouver Island

Andy has been with BC Housing since 1995, most recently as a Senior Project Officer for Vancouver Island. He has over 20 years land development experience in both the public and private sectors in B.C. and Ontario.

604-439-4196  
[aorr@bchousing.org](mailto:aorr@bchousing.org)

## OPERATIONS

### BC Housing Regional Directors

Regional Directors are responsible for ensuring that the existing provincial subsidized housing portfolio is well managed and well maintained. This includes non-profit and co-operative public housing, group homes, and emergency shelters. Regional Directors work with Property Portfolio Managers, Building Managers, and Maintenance staff.



### Margaret McNeil

Vice President, Operations

Throughout her more than 30 years in public service, Margaret's focus has been on serving those in need. Margaret joined BC Housing as the Vice President of Operations in 2004. She is responsible for ensuring that provincial and joint provincial/federal subsidized housing programs run smoothly, and that tenants are supported with necessary services.

Beginning her career as a nurse, Margaret's work has focused on health service management. She has held a wide range of senior positions in various health authorities and with the B.C. Ministry of Health.



### Dale McMann

Regional Director,  
Vancouver Coastal Region

Dale McMann joined BC Housing in 2005, coming from BC Buildings Corporation, where he was the Regional Director, Property Services. Dale's extensive background in property management includes experience as the CEO responsible for the Prince George Region Development Corporation.

604-694-2601  
[dmcmann@bchousing.org](mailto:dmcmann@bchousing.org)



### Darin Froese

Regional Director,  
Fraser Region

Darin joined BC Housing in March 2006. Most recently, he was the Executive Director for the Ministry of Employment and Income Assistance's Fraser Region and has also worked for Human Resources and Skills Development Canada. Darin has extensive experience in program management and delivery, community development, and external relationship building.

604-519-2311  
[dfroese@bchousing.org](mailto:dfroese@bchousing.org)



### Peter Chau

Regional Director,  
Interior Region

Peter joined the Commission in 1993 and has worked in three regions. He has a B.A. from UBC along with diplomas in Urban Land Economics (Real Estate Management and Property Development). He also has a Certificate in Conflict Resolution/Negotiation from the Justice Institute of BC and holds the CPM, RI and FRI(E) designations.

250-487-2521  
[pchau@bchousing.org](mailto:pchau@bchousing.org)



### Roger Butcher

Regional Director,  
Vancouver Island Region

Roger has been with BC Housing since 1988. He joined the Commission as a Maintenance Foreman in the Vancouver Coastal Region and went on to become that region's Maintenance Manager and then its Regional Manager. Roger assumed the Regional Director role in BC Housing's Vancouver Island Region in 2005.

250-978-2901  
[rbutcher@bchousing.org](mailto:rbutcher@bchousing.org)



### Malachy Tohill

Regional Director,  
Northern Region

Malachy joined BC Housing in October 2006, serving as a Property Portfolio Manager in the Vancouver Island Region. Prior to that, he worked in the non-profit housing sector and the group-home sector for several years. Malachy is also the author of a text book teaching children communication skills to deal more effectively with conflict resolution.

250-649-2151



BC Housing

## BC HOUSING PROGRAMS

**BC Housing partners** with private and non-profit housing providers, other levels of government, health authorities and community agencies to increase subsidized housing options for British Columbians in greatest need.

**The Operations Branch** manages and administers a wide range of subsidized housing. The Branch provides:

- housing subsidies to more than 80,000 households in British Columbia including directly-managed public housing, assistance to non-profit and co-op housing providers, and rent assistance in the private market;
- property management of directly-managed public housing sites;
- support services and programs for tenants of public housing including the People, Plants and Homes program, the Student Tenant Employment Program, a bursary program, tenant activity grants, and programs offered through various partnerships; and
- administration of The Housing Registry's list of applicants applying for subsidized housing.

**BC Housing works** with supporting ministries to develop and administer group homes for clients in need of supportive care. Development Services offers its expertise in building group homes, while Operations offers its skills in their property management.

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### **Independent Living BC (ILBC)**

Created in 2002, this unique housing-for-health program provides housing and support services for seniors and people with disabilities who require some support, but do not need 24-hour institutional care. Housing Matters BC commits the government to the creation of 550 additional assisted living units for a total of more than 4,000 ILBC homes across B.C. These units are part of the provincial government's commitment to provide 5,000 net-new residential care beds, assisted living units, and supportive housing with home support units by the end of 2008.

### **Provincial Homelessness Initiative (PHI)**

This initiative was launched in December 2004, as a result of the Premier's Task Force on Homelessness, Mental Illness and Addictions. BC Housing provides funding for non-profit housing developments with support services that address homelessness in communities across the province. To date, more than 4,000 PHI units have been allocated in more than 20 communities across B.C. This includes the purchase of more than 1,100 single occupancy

hotel rooms in Vancouver, New Westminster and Victoria to help preserve and upgrade this source of affordable housing stock for people at risk of homelessness.

### **Seniors' Supportive Housing (SSH)**

In its 2007 budget, the provincial government committed \$45 million over four years to convert up to 750 social housing units to supportive housing. By making these homes more accessible to seniors and those with special housing needs, residents are able to age in place. They enjoy the benefits of living independently in their chosen communities with some supports such as meals, house-keeping, 24-hour response, or social activities.

### **Aboriginal Housing Initiative**

In July 2007, the provincial government announced that 13 Aboriginal non-profit housing societies in 10 communities will receive support to develop 292 units of off-reserve housing. The developments are targeted at a range of Aboriginal populations with housing needs and priorities including youth, women, elders, and people with alcohol and drug addictions.

### **Rental Assistance Program**

The Rental Assistance Program is designed for low-income working families who earn less than \$35,000 per year and have at least one child under the age of 19. Direct cash assistance is paid to eligible households to assist these families in meeting monthly rent payments in the private market.

### **Shelter Aid for Elderly Renters (SAFER)**

This program helps make rents affordable for B.C. seniors with low to moderate incomes by providing monthly cash subsidies for eligible renters in the private market.

### **Emergency Shelter Program**

This program offers temporary shelter, food and other services to meet the basic nutritional and hygiene needs of people who are homeless. The program funds about 1,500 shelter beds across the province and is able to fund nearly 1,100 additional beds during extreme winter weather conditions.

### **Homelessness Outreach Projects**

Outreach workers with non-profit organizations are working in 47 communities across the province to directly assist people who are living on the streets, providing links to income assistance, housing, and a range of support services.